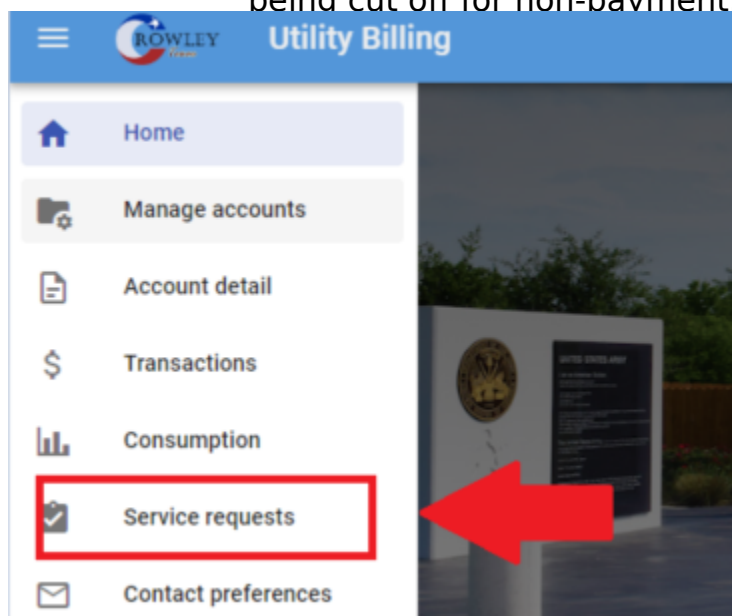
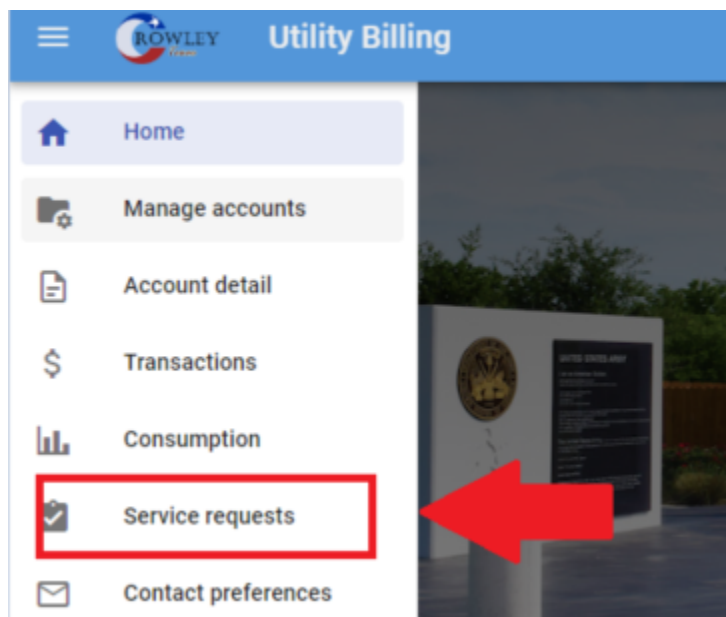


Extension For Water Bill

Extensions

The City of Crowley allows up to 3 extensions per year. Once your bill is past due you may apply for an extension. There are 2 ways you may apply for an extension.

1. You may apply for an extension in person at one of our counters. Only persons listed on the account may apply for the extension (I.D. is required for verification)
2. You can login to your secured account through our online bill pay and submit a request.
 - Make sure that you select "Service request" and then under "select service" choose Extension
 - Do Not Choose "Schedule a Payment"
 - THIS IS NOT A PAYMENT ARRANGEMENT, SERVICES WILL STILL BE DISCONNECTED IF NOT SCHEDULED BEFORE THE DISCONNECT DATE.
 - Payments scheduled after the disconnect date will not prevent services from being cut off for non-payment.



Account detail

Transactions

Conservation

Service requests

Contact preferences

Disconnect service

Submit service request

Here you can submit a request for specific services. After submitting a request, you will receive an e-mail message verifying your request.

Select address*

Select service*

Extension (past due accounts only)

Special instructions or message

Submit service request

A screenshot of a digital payment interface. At the top, a blue button labeled "Pay now" is centered. Below it, three white rectangular buttons are arranged horizontally. The first button on the left is labeled "Pay bills" and features a blue icon of a document with a dollar sign. The middle button is labeled "Enroll in auto pay" and features a blue icon of a hand pointing at a screen. The third button on the right is labeled "Schedule payment" and features a blue icon of a calendar. This third button is overlaid with a large red circle and a diagonal slash, indicating it is not available or disabled. The background of the interface shows a blurred outdoor scene with trees and a building.

View Slideshow