

Mission

Our mission is to efficiently assess and collect payments for the utility and city services including:

- EMS subscription
 - Recycling
 - Residential solid waste
 - Wastewater
 - Water
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Online Bill Pay

Online utility payments are now available. This convenient service is available 24 hours a day. [Click here to pay online now.](#)

Pay by Telephone

Residents may now pay their utility bill by phone with Visa or MasterCard by calling 1-855-584-1277. Customers will need to know their account number.

Duties

Utility Customer Service is a branch of the [Finance Department](#).

Duties include:

- Billing and payment collections for water, wastewater and solid waste services
- Disconnecting and/or transferring existing services
- Processing applications for new service
- Processing service order requests from utility customers

[Jerrett Greer](#)

Utility Billing Manager

817-297-2201 ext. 1090 [Email](#)

[Sonny Manriquez](#)

Customer Service Specialist

817-297-2201 [Email](#)

[Denise Huett](#)

Utility Billing Clerk

817-297-2201 ext. 1010 [Email](#)

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