



2019 Annual Drinking Water Quality Report

(Consumer Confidence Report)

Customer Service: 817-297-2201

Emergency - Nights & Weekends: 817-297-2276

Special Notice

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders can be particularly at risk for infections. You should seek advice about drinking water from your physician or health care provider. Additional guidelines for appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the Safe Drinking Water Hotline at (800) 426-4791.

En Espanol

Este reporte incluye informacion importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (817) 297-2201.

Where do we get our drinking water?

Our drinking water is obtained from purchased surface water sources. It comes from the following Lakes, Rivers, Reservoirs, and Aquifers: Surface Water is purchased from the City of Fort Worth (Lake Worth, Eagle Mountain Lake, Lake Bridgeport, Richland Chambers Reservoir, Cedar Creek Reservoir, Lake Benbrook and Clear Fork Trinity River).

Source water assessment and its availability

A Source Water Susceptibility Assessment for your drinking water source(s) is currently being updated by the Texas Commission on Environmental Quality (TCEQ). This information describes the susceptibility and types of constituents that may come into contact with your drinking water source based on human activities and natural conditions. The information contained in the assessment allows us to focus on source water protection strategies.

For more information about your sources of water, please refer to the Source Water Assessment Viewer available at the following URL: <http://tceq.texas.gov/gis/swaview>
Further details about sources and source-water assessments are available in Drinking Water Watch at the following URL: <http://dww2.tceq.texas.gov/DWW/>

OUR DRINKING WATER IS REGULATED

Annual Water Quality Report is for the period of January 1 to December 31, 2019.

This report is a summary of the quality of the water we provide our customers. The analysis was made by using the data from the most recent U.S. Environmental Protection Agency (EPA) required tests and is presented in the attached pages. We hope this information helps you become more knowledgeable about what's in your drinking water.

SOURCES OF DRINKING WATER

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800)426-4791.

Public Participation Opportunities

City Council meetings are the 1st and 3rd Thursday of each month at 7:00 pm. Located at the City Hall Council Chambers, 201 E. Main Street.

To learn about future public meetings (concerning your drinking water), or to request to schedule one, please call 817.297.2201 or check our website at www.ci.crowley.tx.us

The City of Crowley's water loss as reported on the Water Loss Audit for 2019 was 25,853,130 gallons of water. That number includes losses from main breaks and leaks; service line leaks; theft of water and meter inaccuracies.

Fort Worth Drinking Water Year 2019 Results

Contaminant	Measure	MCL	2019 Level	Range of Detects	MCLG	Common Sources of Substance in Drinking Water
Beta particles & photon emitters ¹	pCi/L	50	5.6	4.4 to 5.6	0	Decay of natural and man-made deposits
Combined Radium ¹	pCi/L	5	2.5	NA	0	Erosion of natural deposits
Uranium ¹	ppb	30	1.1	0 to 1.1	0	Erosion of natural deposits
Arsenic	ppb	10	1.50	0 to 1.50	0	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Atrazine	ppb	3	0.1	0 to 0.1	3	Runoff from herbicide use on row crops
Barium	ppm	2	0.06	0.05 to 0.06	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Cyanide	ppb	200	126	74.8 to 126	200	Discharge from plastic and fertilizer factories; discharge from steel and metal factories
Fluoride	ppm	4	0.54	0.15 to 0.54	4	Water additive which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories
Nitrate (as Nitrogen)	ppm	10	0.58	0.18 to 0.58	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (as Nitrogen)	ppm	1	0.02	0.01 to 0.02	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Bromate	ppb	10	4.35	0 to 14.8	0	By-product of drinking water disinfection
Haloacetic Acids	ppb	60	13.9	3.5 to 12.9	NA	By-product of drinking water disinfection
Total Trihalomethanes	ppb	80	19.0	2.44 to 29.2	NA	By-product of drinking water disinfection
Turbidity	NTU	TT	0.5 Highest single Result	N/A	N/A	Soil Runoff (Turbidity is a measure of the cloudiness of water. It is monitored because it is a good indicator of the effectiveness of the filtration system.)
			99.9% Lowest monthly % of samples \leq 0.3 NTU			
Disinfectant	Measure	MRDL	2018 Level	Range of Detects	MRDLG	Common Sources of Substance in Drinking Water
Chloramines	ppm	4	3.37	0.89 to 4.40	4	Water additive used to control microbes
Contaminant	High	Low	Average	MCL	MCGL	Common Sources of Substance in Drinking water
Total Organic Carbon	1	1	1	TT = % removal	N/A	Naturally occurring

It is used to determine disinfection by-product precursors. Fort Worth was in compliance with all monitoring and treatment technique requirements for disinfection by-product precursors. **A removal ratio of 1 in SUVA calculations is considered passing.**

¹ Because Fort Worth historically has had low levels of radionuclides in its water, TCEQ requires this monitoring occur only once every six years. The test results shown above are from 2017. The next monitoring will occur in 2023.

Unregulated Contaminants

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Compound	Measure	Range of Detections	2019 Level Average	MRDL	MRDLG	Common Sources of Substance
Chloral Hydrate	ppb	0.23 to 0.43	0.33	Not Regulated	N/A	By-product of drinking water disinfection
Bromoform	ppb	1.02 to 4.09	1.07	Not Regulated	0	By-products of drinking water disinfection; not regulated individually; included in Total Trihalomethanes
Bromodichloromethane	ppb	1.12 to 8.94	3.97	Not Regulated	0	
Chloroform	ppb	1.32 to 8.11	3.68	Not Regulated	70	
Dibromochloromethane	ppb	1.01 to 10.4	3.68	Not Regulated	60	
Monochloroacetic Acid	ppb	1.00 to 2.50	0.61	Not Regulated	70	By-products of drinking water disinfection; not regulated individually; included in Haloacetic Acids
Dichloroacetic Acid	ppb	2.40 to 9.20	4.78	Not Regulated	0	
Trichloroacetic Acid	ppb	1.00 to 2.00	0.09	Not Regulated	20	
Monobromoacetic Acid	ppb	1.00 to 1.00	0.02	Not Regulated	N/A	
Dibromoacetic Acid	ppb	1.00 to 3.20	1.41	Not Regulated	N/A	

Potential Raw Water Impurities

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the Crowley Water Department at 817-297-2201.

Secondary Constituents

These items do not relate to public health but rather to the aesthetic effects. These items are often important to industry.

Compound	Measure	2019 Range
Bicarbonate	ppm	128 to 149
Calcium	ppm	42.4 to 60.7
Chloride	ppm	19.5 to 35.1
Conductivity	µmhos/cm	403 to 482
pH	units	8.1 to 8.4
Magnesium	ppm	4.64 to 8.30
Sodium	ppm	15.1 to 26.8
Sulfate	ppm	23.4 to 44.3
Total Alkalinity as CaCO ₃	ppm	128 to 150
Total Dissolved Solids	ppm	192 to 266
Total Hardness as CaCO ₃	ppm	138 to 178
Total Hardness in Grains	grains/gallon	8 to 10

TABLE ABBREVIATIONS

Maximum Contaminant Level (MCL): the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): the level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): the highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

N/A: Not applicable / does not apply

Nephelometric Turbidity Unit (NTU): a measure of water turbidity or clarity

Picocuries per liter (pCi/L): a measure of radioactivity

Parts per billion (ppb): Or represented as micrograms per liter (µg/L)

Parts per million (ppm): Or represented as milligrams per liter (mg/L)

Treatment Technique (TT): a required process intended to reduce the level of a contaminant in drinking water.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Fort Worth was not required to conduct a Level 1 assessment in 2019.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why Escherichia coli (E. coli) maximum contaminant level (MCL) violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Fort Worth was not required to conduct a Level 2 assessment in 2019.

EPA Gathers Data to Decide if Future Regulation is Necessary

Water utilities in the United States monitor for more than 100 contaminants and must meet 91 regulations for water safety and quality. Should other contaminants be regulated?

The 1996 Safe Drinking Water Act amendments require that once every five years EPA issue a new list of up to 30 unregulated contaminants to be monitored by public water systems.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

The fourth Unregulated Contaminant Monitoring Rule includes assessment for three brominated haloacetic acid groups, 10 cyanotoxins, two metals, three semi-volatile chemicals, three alcohols, eight pesticides and one pesticide manufacturing byproduct.

The rule requires testing for cyanotoxins in four consecutive months. Crowley tested from July through October 2019.

As required by the rule, testing for the other compounds was done over four consecutive quarters. Crowley's testing period will start in 2020 and results will appear on next year's report. The results for the Cyanotoxins are shown below:

UCMR4 Compounds Not Detected

Cyanotoxins
Total microcystin
microcystin-LA
microcystin-LF
microcystin-LR
microcystin-LY
microcystin-RR
microcystin-YR
nodularin
anatoxin-a
cylindrospermopsin

Microorganism testing shows low detections in raw water

Tarrant Regional Water District monitors the raw water at all lake intake sites for *Cryptosporidium*, *Giardia Lamblia* and viruses. The source is human and animal fecal waste in the watershed.

The 2019 sampling showed low level detections of *Cryptosporidium*, *Giardia Lamblia* and viruses in some but not all of the water supply sources. Viruses are treated through disinfection processes. *Cryptosporidium* and *Giardia Lamblia* are removed through disinfection and/or filtration. The table below indicates when detections were found in each raw water source.

TCEQ accesses raw water supplies for susceptibility

Fort Worth uses surface water from Lake Worth, Eagle Mountain Lake, Lake Bridgeport, Richland Chambers Reservoir, Cedar Creek Reservoir, Lake Benbrook and the Clear Fork Trinity River. Fort Worth owns Lake Worth. The U.S. Army Corps of Engineers is responsible for Benbrook Lake. The other four lakes are owned and operated by Tarrant Regional Water District.

The Texas Commission on Environmental Quality completed an assessment of Fort Worth's source waters. TCEQ classified the risk to our source waters as high for most contaminants.

High susceptibility means there are activities near the source water or watershed that make it very likely that chemical components may come into contact with the source water. It does not mean that there are any health risks present.

Tarrant Regional Water District, from which Fort Worth purchases its water, received the assessment reports.

For more information on source water assessments and protection efforts at our system, contact Stacy Walters at 817-392-8203. Further details about the source-water assessments are available in the Texas Commission on Environmental Quality's Drinking Water Watch database at: <https://bit.ly/TCEQDWW>.

Information About Drinking Water

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the Public Works Department.

The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one-year-old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions on page 3.

Inorganic Contaminants								
Collection Date	Contaminant	Highest Level/Average Detected	Range of Levels Detected	MCLG	MCL	Unit of Measure	Violation	Source of Contaminant
2017	Barium	0.47	0.046 to 0.047	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
2017	Fluoride	0.37	0.37 to 0.37	4	4.0	ppm	N	Water additive which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories.
2019	Nitrate [measured as Nitrogen]	1	0.308 to 1.28	10	10	ppm	N	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.

Radioactive Contaminants								
2016	Beta/Photon emitters ¹	5.3	0 to 5.3	0	50	pCi/L*	N	Decay of natural and man-made deposits. *EPA considers 50 pCi/L to be the level of concern for beta particles.
2016	Combined Radium ¹ 226/228	1.5	1.5 to 1.5	0	5	pCi/L	N	Erosion of natural deposits.

¹ Because Fort Worth historically has had low levels of radionuclides in its water, TCEQ requires this monitoring occur only once every six years. The test results shown above are from 2017. The next monitoring will occur in 2023. *EPA considers 50 pCi/L to be the level of concern for beta particles.

Disinfectants and Disinfection By-products								
Collection Date	Contaminant	Highest Level Detected	Range of Levels Detected*	MCLG or MRDLG	MCL	Units	Violation	Source of Contaminant
2019	Haloacetic Acids (HAA5)	9	4.6 – 10.8	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
2019	Total Trihalomethanes (TTHM)	11	5.03 – 15.8	No goal for the total	80	ppb	N	By-product of drinking water disinfection.

*The value in the Highest Level Detected column is the highest average of all HAA5 and TTHM sample results collected at a location over a year

Synthetic Organic Contaminants including pesticides and herbicides								
2017	Atrazine	0.1	0.1 – 0.1	3	3	ppb	N	Runoff from herbicide used on row crops.

Disinfectant Residual								
Year	Disinfectant Residual	Average Level	Range of Levels Detected	MRDL	MRDLG	Unit of Measure	Violation	Source in Drinking Water
2019	0.5 - 4	2.3	1.0 – 3.1	4	4	ppm	N	Water additive used to control microbes.

Lead and Copper

The Lead and Copper Rule protects public health by minimizing lead and copper levels in drinking water, primarily by reducing water corrosion of plumbing materials.

Collection Date	Contaminant	MCLG	Action Level (AL)	90 th Percentile	# Sites Over AL	Unit of Measure	Violation	Likely Source of Contamination
2017	Copper	1.3	1.3	0.3	0	ppm	N	Corrosion of household plumbing systems/erosion of natural deposits; leaching from wood preservatives.
2017	Lead	0	15	2.4	1	ppb	N	Corrosion of household plumbing systems; erosion of natural deposits.

Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded triggers treatment or other requirements that a water system must follow.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City is responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Save Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Coliform Bacteria/E. coli

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems.

Maximum Contaminant Level	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level (MCL)	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
0	1 positive monthly sample.	2	Presence in 5% or more of monthly samples	0	N	Naturally present in the environment.

Current Watering Restrictions were made permanent April 17, 2014

MONDAY: **NO** Watering allowed

TUESDAY & FRIDAY:

Non-residential sites

(apartments, businesses, parks, common areas)

WEDNESDAY & SATURDAY:

Residential addresses ending in 0, 2, 4, 6, 8

THURSDAY & SUNDAY:

Residential addresses ending in 1, 3, 5, 7, 9

**No Watering between the hours of
10am to 6 pm**

Contact Us

Water Customer Service

817-297-2201

7:30 am – 5:30 pm Monday – Thursday

7:30 – 11:30 am Friday

Water Utility Billing located at:

Crowley City Hall

201 E. Main Street

Crowley, Texas 76036

Online Water Bill Payments:

www.municipalonlinepayments.com/crowleytx/utilities

For additional information, please go to the City of Crowley's website at

www.ci.crowley.tx.us